

IOWA PLAINS LWDA Executive Summary

## RELEASED 2023

## WORKFORCE NEEDS A S S E S S M E N T

Iowa Plains LWDA includes the following counties: Adair, Adams, Audubon, Buena Vista, Calhoun, Carroll, Cass, Clarke, Clay, Cherokee, Crawford, Decatur, Dickinson, Emmet, Fremont, Greene, Guthrie, Hamilton, Harrison, Humboldt, Ida, Kossuth, Lyon, Mills, Monona, Montgomery, O'Brien, Osceola, Page, Palo Alto, Plymouth, Pocahontas, Pottawattamie, Ringgold, Sac, Shelby, Sioux, Taylor, Union, Webster, Woodbury, and Wright

## 2023 Iowa Workforce Needs Assessment Survey Results for the Iowa Plains Local Workforce Development Area

lowa Workforce Development (IWD) conducted the seventh Workforce Needs Assessment Survey during the fall of 2022 through the spring of 2023. This survey collects information from employers across the state regarding their vacancies, workforce challenges, difficulties in hiring, perceptions of applicants, advertising outlets for job openings, and upcoming retirements-among other questions.

In October of 2022, 25,160 employers operating 39,254 locations in the State of lowa were contacted and asked to participate in the survey. In the lowa Plains LWDA, 9,460 locations were contacted. By the end of the survey period (March 2023), IWD received 1,242 responses from employers in the lowa Plains LWDA, for a response rate of $13.1 \%$ (by locations contacted).

## WORKFORCE CHALLENGES

Top five most significant workforce challenges, reported by surveyed employers concerning employees in the past 12 months.


Top 10 responses to workforce challenges, reported by surveyed employers.

| EMPLOYER RESPONSE | \% USED |
| :--- | :---: |
| Revised Pay Scale | $51.9 \%$ |
| Expanded Current Employees Responsibilities/Job Duties | $41.6 \%$ |
| Hired a Less Qualified Applicant | $40.4 \%$ |
| Increased Recruiting Efforts | $31.0 \%$ |
| Chose Not to Fill a Job Opening | $27.5 \%$ |
| Increased Overtime for Current Employees | $26.8 \%$ |
| Provided Flexible Scheduling | $22.9 \%$ |
| Revised Benefits | $18.3 \%$ |
| Outsourced Work or Used Contract Services | $14.7 \%$ |
| Increased Training | $13.8 \%$ |

Top 15 employee retention strategies reported by surveyed employers and percentage of employers that found the retention strategies effective.


## DIFFICULTIES IN HIRING

Rate the experience of filling job openings in 2022 compared to that of 2021.

- Easier than in 2021
- Same as in 2021
- More difficult than in 2021
- No job openings in 2021
- No job openings in 2022


Rate, from "Strongly Disagree" to "Strongly Agree" regarding problems your organization has filling job openings.

| ORGANIZATION HAS PROBLEM FILLING POSITIONS DUE TO: | DISAGREE | NEUTRAL | AGREE |
| :--- | :---: | :---: | :---: |
| General Lack of Applicants | $8.4 \%$ | $17.1 \%$ | $\mathbf{7 4 . 5} \%$ |
| Lack of Qualified Applicants | $6.7 \%$ | $20.4 \%$ | $\mathbf{7 2 . 9} \%$ |
| Wage Applicants are Willing to Accept | $25.6 \%$ | $34.1 \%$ | $\mathbf{4 0 . 3} \%$ |
| Type of Work Involved | $28.3 \%$ | $38.5 \%$ | $\mathbf{3 3 . 2} \%$ |
| Local Competition | $24.5 \%$ | $44.4 \%$ | $\mathbf{3 1 . 1} \%$ |
| Hours or Shifts Offered | $35.6 \%$ | $37.1 \%$ | $\mathbf{2 7 . 3} \%$ |
| Benefit Package Applicants Expect | $35.9 \%$ | $40.4 \%$ | $\mathbf{2 3 . 7} \%$ |
| Lack of Telework/Hybrid Schedule Options | $33.9 \%$ | $56.6 \%$ | $\mathbf{9 . 5} \%$ |

*Ratings of "strongly disagree" and "disagree" were summed and listed under the above "disagree" column. Ratings of "strongly agree" and "agree" were summed and listed under the above "agree" column. Table is sorted by the "agree" column, high-to-low.

Occupational categories that are the most challenging to find qualified candidates for job openings.
Results for permanent positions only, displayed below


## PERCEPTION OF APPLICANTS

Rate each statement below regarding job applicants.


Type of skills applicants are generally lacking.
23.0\%
of employers indicate a
LACK OF
BASIC SKILLS
65.1\%
of employers indicate a
LACK OF
HARD SKILLS
95.8\% of employers indicate a

LACK OF SOFT SKILLS

Basic skills: are those skills most commonly developed during elementary and middle school. Examples include: literacy, numeracy, and the ability to locate and read information.

Hard skills: are generally considered to be teachable and measurable abilities, which apply directly to the job. Examples include: critical thinking, data analysis, problem-solving, machine operation, computer literacy, software knowledge, etc.

Soft skills: are most often considered to be skills associated with an individual's habits, personality, and character. Examples include: dependability, honesty, self-motivation, communication skills, time management, teamwork, etc.

Top 10 specific skills that surveyed employers reported are lacking in applicants.


Top 10 reasons surveyed employers reported for rejecting an applicant.


## RETIREMENTS

Are employee retirements, within the next two years, a concern?

## 29.3\% YES

47.5\% NO
23.2\%

NONE, WITHIN NEXT 2-YEARS

Top 5 retention strategies used to retain employees eligible to for retirement.

Top plans for filling vacant jobs due to retirements.


## ADVERTISING OUTLETS FOR OPEN JOBS

Outlets used to attract new employees/fill openings.


Social media platforms and websites used to advertise job openings.


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Research \& Analysis Bureau
1000 E Grand Ave
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